



Massachusetts

	Massachusetts	Regional	National
NCA MEMBER CACS AS OF 11/15/2016	N=12	N=131	N=823
% Accredited	91.7% (11)	80.9% (106)	84.0% (691)
% Member CACs Using OMS as of January to June 2016 Collection Period	33.3% (4)	72.5% (95)	71.0% (584)

CENTERS SUBMITTING ANNUAL BUDGETS AND 2015 STATISTICS TO NCA*	N=11	N=113	N=736
Organizational Structure	Government-Based: 45.5% Hospital-Based: 9.1% Non-Profit: 45.5%	Government-Based: 23.9% Hospital-Based: 8.9% Non-Profit: 67.3%	Government-Based: 13.8% Hospital-Based: 8.3% Non-Profit: 77.9%
Annual Budget	Average: \$689,309 Range: \$107,000 to \$1,889,696 Total: \$7,582,402	Average: \$518,445 Range: \$42,317 to \$2,690,041 Total: \$58,584,299	Average: \$620,405 Range: \$28,913 to \$9,104,158 Total: \$456,618,024
Children Served in 2015	Average: 533 Range: 84 to 1,418 Total: 5,858	Average: 386 Range: 15 to 3,541 Total: 43,628	Average: 416 Range: 2 to 4,301 Total: 306,489
Average Funding Per Child (Total Budget Divided By Total Children)	\$1,294	\$1,343	\$1,490

2016 NCA MEMBER CENSUS DATA	9 Responding Centers from Massachusetts**	108 Responding Centers from Northeastern Region**	709 Responding Centers Nationally**
Average Funding Blend Breakdown	8 centers completed this section	100 centers completed this section	681 centers completed this section
Federal	9.5%	11.5%	19.5%
State	33.5%	44.5%	33.8%
Local (Includes Municipal/City and County)	14.4%	16.1%	14.4%
Individual Donations	7.0%	6.0%	6.9%
Corporations	2.6%	2.1%	2.1%
Foundations	6.3%	5.1%	7.5%
Fees for Service (for Direct Service Provision Only)	0.6%	2.7%	1.7%
Product Sales (i.e. Training, etc.)	0.3%	0.0%	0.2%
Billing to Private Insurers	0.6%	0.5%	0.6%
Billing to Public Insurers (e.g. Medicaid)	0.0%	1.7%	2.2%
Special Events	6.4%	5.8%	7.0%
Other	18.9%	4.0%	4.0%

CENTER DEMOGRAPHY/EMPLOYMENT			
Average Number of Total Staff Members	Full Time: 5.44 Part Time: 0.89 Total: 6.33 Out of 9 responding centers	Full Time: 5.25 Part Time: 2.28 Total: 7.53 Out of 104 responding centers	Full Time: 6.30 Part Time: 2.74 Total: 9.04 Out of 686 responding centers

CENTER DEMOGRAPHY/EMPLOYMENT	Massachusetts			Regional			National		
AVERAGE STAFF COMPOSITION: % = Percentage with any staff in category m = Average number of staff in category range = minimum - maximum	% With Any	Full Time: N=9 %, m, (range)	Part Time: N=9 %, m, (range)	% With Any	Full Time: N=104 %, m, (range)	Part Time: N=104 %, m, (range)	% With Any	Full Time: N=686 %, m, (range)	Part Time: N=686 %, m, (range)
Executive Director/CAC Coordinator	77.8%	55.6%, 0.56, (0-1)	22.2%, 0.22, (0-1)	88.5%	71.2%, 0.71, (0-1)	17.3%, 0.17, (0-1)	92.9%	78.3%, 0.79, (0-2)	15.0%, 0.17, (0-15)
Forensic Interviewers	55.6%	55.6%, 1.00, (0-3)	22.2%, 0.22, (0-1)	76.9%	44.2%, 1.01, (0-9)	32.7%, 0.54, (0-5)	76.8%	58.6%, 1.17, (0-15)	31.6%, 0.55, (0-9)
Mental Health Clinicians	33.3%	33.3%, 1.00, (0-5)	11.1%, 0.11, (0-1)	39.4%	24.0%, 0.68, (0-8)	15.4%, 0.39, (0-20)	47.8%	32.8%, 0.96, (0-20)	22.4%, 0.42, (0-20)
Advocates (Victim/Child/Family)	66.7%	55.6%, 1.00, (0-3)	22.2%, 0.22, (0-1)	67.3%	48.1%, 0.91, (0-8)	19.2%, 0.24, (0-3)	77.4%	61.8%, 1.08, (0-11)	23.9%, 0.31, (0-6)
MDT Coordinator	33.3%	33.3%, 0.44, (0-2)	0.0%, 0.00, (0-0)	38.5%	27.9%, 0.30, (0-2)	10.6%, 0.11, (0-1)	31.9%	22.6%, 0.28, (0-7)	10.5%, 0.13, (0-15)
Medical Staff	22.2%	22.2%, 0.22, (0-1)	0.0%, 0.00, (0-0)	33.7%	16.3%, 0.34, (0-9)	17.3%, 0.33, (0-5)	29.4%	15.5%, 0.35, (0-10)	19.7%, 0.40, (0-15)
Communications/Marketing/PR	11.1%	11.1%, 0.11, (0-1)	0.0%, 0.00, (0-0)	9.6%	5.8%, 0.06, (0-1)	3.8%, 0.04, (0-1)	9.0%	5.5%, 0.06, (0-4)	3.5%, 0.04, (0-2)
Fundraising/Development	22.2%	22.2%, 0.22, (0-1)	0.0%, 0.00, (0-0)	16.3%	12.5%, 0.17, (0-2)	3.8%, 0.04, (0-1)	19.7%	13.1%, 0.22, (0-8)	1.6%, 0.09, (0-4)
Public Policy/Advocacy	0.0%	0.0%, 0.00, (0-0)	0.0%, 0.00, (0-0)	0.0%	0.0%, 0.00, (0-0)	0.0%, 0.00, (0-0)	2.8%	1.6%, 0.02, (0-2)	1.3%, 0.01, (0-1)
Finance/Accounting	11.1%	11.1%, 0.11, (0-0)	0.0%, 0.00, (0-0)	17.3%	9.6%, 0.15, (0-3)	7.7%, 0.08, (0-1)	21.4%	9.3%, 0.14, (0-4)	12.8%, 0.14, (0-2)
Human Resources	0.0%	0.0%, 0.00, (0-0)	0.0%, 0.00, (0-0)	2.9%	1.0%, 0.01, (0-1)	1.9%, 0.02, (0-1)	6.0%	2.9%, 0.03, (0-2)	3.1%, 0.03, (0-2)
Administrative/Office Management	33.3%	33.3%, 0.33, (0-1)	0.0%, 0.00, (0-0)	45.2%	30.8%, 0.47, (0-4)	14.4%, 0.18, (0-4)	51.5%	36.4%, 0.62, (0-12)	19.7%, 0.26, (0-7)
Other	33.3%	22.2%, 4.44, (0-3)	11.1%, 0.11, (0-1)	29.8%	18.3%, 0.43, (0-6)	11.5%, 0.14, (0-2)	25.7%	17.8%, 0.57, (0-30)	11.1%, 0.20, (0-9)
Total	100.0%	66.7%, 5.44, (0-12)	66.7%, 0.89, (0-2)	100.0%	88.5%, 5.25, (0-32)	66.3%, 2.28, (0-20)	100.0%	92.3%, 6.30, (0-77)	69.5%, 2.74, (0-35)

CENTER DEMOGRAPHY/EMPLOYMENT	Massachusetts	Regional	National
Executive Director Responsibilities:	N=8	N=105	N=694
Forensic Interviewing	50% (4)	33.3% (35)	35.6% (247)
Mental Health Services	0.0% (0)	9.5% (10)	9.4% (65)
Advocacy for Victim, Child, or Family	12.5% (1)	24.8% (26)	32.3% (224)
Medical Examination	0.0% (0)	4.8% (5)	2.7% (19)
CAC Management Only	50.0% (4)	52.4% (55)	45.4% (315)

CENTER DEMOGRAPHY/EMPLOYMENT	Massachusetts	Regional	National
CAC Reports Unmet Employment Needs	N=9 88.9% (8)	N=108 63.9% (69)	N=699 58.5% (409)

SERVICE AREA CHARACTERISTICS	Massachusetts	Regional	National
Predominant Service Area	N=9 Urban: 33.3% (3) Suburban: 44.4% (4) Rural: 22.2% (2) Frontier: 0.0% (0)	N=106 Urban: 35.8% (38) Suburban: 24.5% (26) Rural: 39.6% (42) Frontier: 0.0% (0)	N=695 Urban: 25.3% (176) Suburban: 22.7% (158) Rural: 50.5% (351) Frontier: 1.4% (10)

DATA FROM THE U.S. CENSUS BUREAU***	Massachusetts	Regional	National
Median Household Income	\$67,846	Not Available By Region	\$53,482
Per Capita Income	\$36,441	Not Available By Region	\$28,555
Population in Poverty	11.5%	Not Available By Region	13.5%
Population per Square Mile	839.4	Not Available By Region	87.4

PHYSICAL ABUSE	Massachusetts	Regional	National
Services Provided to Victims of Physical Abuse: Any Services Provided	N=9 88.8% (8)	N=108 91.7% (99)	N=709 94.9% (673)
Types of Services Provided:	N=8	N=99	N=673
Inclusion in Case Meeting/Review	100.0% (8)	98.0% (97)	95.7% (644)
Forensic Interview w/ Victim	100.0% (8)	98.0% (97)	97.2% (654)
Forensic Interview w/ Child Witness	100.0% (8)	95.0% (94)	93.8% (631)
Victim Advocacy Services	100.0% (8)	80.8% (80)	91.5% (616)
Mental Health Services	87.5% (7)	90.0% (89)	88.4% (595)
Medical Evaluations - Any	50.0% (4)	59.0% (58)	55.0% (370)
Medical Evaluation - Ages 4+	50.0% (4)	59.0% (58)	54.4% (366)
Medical Evaluation - Ages 2-3	37.5% (3)	54.5% (54)	51.3% (345)
Medical Evaluation - Ages 0-1	37.5% (3)	47.5% (47)	44.1% (297)
Provider Type:	N=6	N=65	N=377
Registered Nurse (RN)	16.7% (1)	15.4% (10)	24.7% (93)
Advanced Practice/Nurse Practitioner	50.0% (3)	47.7% (31)	44.0% (166)
Physician Assistant (PA)	0.0% (0)	0.0% (0)	3.2% (12)
Family Medicine Physician	0.0% (0)	6.2% (4)	10.1% (38)
Emergency Physician	33.3% (2)	6.2% (4)	6.1% (23)
General Pediatrician	0.0% (0)	7.7% (5)	9.0% (34)
Child Abuse Pediatrician	33.3% (2)	60.0% (39)	47.5% (179)
Other	16.7% (1)	10.8% (7)	12.7% (48)
Funding Sources for CAC Medical Evaluations:	N=4	N=54	N=362
Medicaid/Medi-Gap State Insurance	25.0% (1)	31.5% (17)	41.2% (149)
Private Insurance	50.0% (2)	33.3% (18)	33.4% (121)
State/Attorney General Victim Service Funds	25.0% (1)	25.9% (14)	32.3% (117)
Victim of Crime Grant Funds (VOCA)	25.0% (1)	37.0% (20)	25.7% (93)
Law Enforcement	0.0% (0)	1.9% (1)	7.5% (27)
Child Welfare Agency	0.0% (0)	14.8% (8)	10.8% (39)
Fundraising/Philanthropy	0.0% (0)	20.4% (11)	21.5% (78)
Provider Offered at No Cost to CAC (In-Kind)	50.0% (2)	22.2% (12)	17.4% (63)
Volunteer Service by Medical Provider	0.0% (0)	7.4% (4)	5.8% (21)
Other	25.0% (1)	16.7% (9)	24.3% (88)

PHYSICAL ABUSE	Massachusetts	Regional	National
Service Barriers:	N=9	N=106	N=688
No Service Barriers Experienced	44.4% (4)	26.4% (28)	29.9% (206)
Any Barriers	55.6% (5)	73.6% (78)	70.1% (482)
Identification/Screening Barriers	N=5	N=78	N=482
Identification/Screening Barriers	40.0% (2)	32.1% (25)	32.6% (157)
Legislative Barriers	20.0% (1)	9.0% (7)	7.3% (35)
Funding Barriers	0.0% (0)	30.8% (24)	33.6% (162)
Lack Support from Partner Agencies	40.0% (2)	38.5% (30)	40.0% (193)
Lack of Specified Training/Assistance	80.0% (4)	28.2% (22)	23.4% (113)
Protocol Issues/Acceptance Criteria	60.0% (3)	28.2% (22)	27.6% (133)
Low Caseload of Physical Abuse Victim	20.0% (1)	28.2% (22)	21.2% (102)
Other	20.0% (1)	25.6% (20)	22.2% (107)

TRAFFICKING/CSEC			
Services for CSEC/Trafficking Victims:	N=9	N=107	N=702
None (No Services Provided)	0.0% (0)	5.6% (6)	7.1% (50)
Any Services	100.0% (9)	94.4% (101)	92.8% (652)
Types of Services Provided:	N=9	N= 101	N=652
Forensic Interviews	88.9% (8)	90.1% (91)	93.7% (611)
Victim Advocacy	88.9% (8)	78.2% (79)	86.3% (563)
Intensive Case Management	11.1% (1)	25.7% (26)	21.5% (140)
Support Groups	0.0% (0)	12.9% (13)	10.3% (67)
Mental Health Treatment	33.3% (3)	57.4% (58)	62.9% (410)
Medical Evaluations	77.8% (7)	63.4% (64)	61.2% (399)
Case Review and Case Planning	88.9% (8)	80.2% (81)	76.4% (498)
Other	22.2% (2)	19.8% (20)	14.9% (97)
Cases and Monitoring:			
# Centers Not Tracking/Unknown/Skipped	3	46	274
# CACs Tracking Cases, Zero in 2015	1	19	132
# CACs Tracking Cases, 1 or More in 2015	5	43	303
# Total CSEC Cases Tracked in 2015	213	687	2,162
Estimated Cost to Develop or Expand CSEC Services:	N=7	N=70	N=479
Average per CAC	\$61,714	\$52,746	\$61,663
Total	\$432,000	\$3,692,187	\$29,536,641
Service Barriers:	N=9	N=104	N=686
No Service Barriers Experienced	0.0% (0)	9.6% (10)	9.9% (68)
Any Service Barriers Experienced	100.0% (9)	90.4% (94)	90.1% (618)
Identification/Screening Barriers	N=9	N=94	N=618
Identification/Screening Barriers	55.6% (5)	61.7% (58)	60.2% (372)
Legislative Barriers	11.1% (1)	7.4% (7)	7.0% (43)
Funding Barriers	66.7% (6)	46.8% (44)	43.2% (267)
Lack Support from Partner Agencies	11.1% (1)	30.9% (29)	27.3% (169)
Lack of Specified Training/Assistance	55.6% (5)	46.8% (44)	42.9% (265)
Protocol Issues/Acceptance Criteria	22.2% (2)	25.5% (24)	21.7% (134)
Low Caseload of CSEC/Trafficking Victim	33.3% (3)	57.4% (54)	59.5% (368)
Other	11.1% (1)	14.9% (14)	18.0% (111)

TRIBAL COMMUNITIES			
Services to All Native American/Alaska Native Children:			
# of CACs Serving 1 or More Native American/Alaska Native Children in 2015	0	22	244
# of Native American/Alaska Native Children Served by CACs in 2015	0	222	5,662

TRIBAL COMMUNITIES	Massachusetts	Regional	National
Centers Serve Children from Designated Native American Tribal Communities:	N=8	N=105	N=706
Yes	12.5% (1)	9.5% (10)	17.4% (123)
Tribal Communities in Area, but No Services	12.5% (1)	3.8% (4)	7.5% (53)
N/A, No Tribal Communities in Area	75.0% (6)	86.7% (91)	75.1% (530)
CAC has MOU with Tribes:	N=9	N=108	N=709
Federally Recognized Tribes	11.1% (1)	3.7% (4)	5.4% (38)
State Recognized Tribes	0.0% (0)	0.0% (0)	0.7% (5)
Unrecognized Tribes	0.0% (0)	0.0% (0)	0.1% (1)
Service Barriers:	N=9	N=108	N=709
N/A, No Tribal Communities in Area	44.4% (4)	75.0% (81)	69.0% (489)
No Response	44.4% (4)	13.9% (15)	11.4% (81)
Any Service Barriers Experienced	11.1% (1)	11.1% (12)	19.6% (139)
	N=1	N=12	N=139
Identification/Screening Barriers	100.0% (1)	33.3% (4)	27.3% (38)
Legislative Barriers	0.0% (0)	0.0% (0)	0.7% (1)
Funding Barriers	0.0% (0)	16.7% (2)	16.5% (23)
Lack Support from Partner Agencies	0.0% (0)	0.0% (0)	12.9% (18)
Lack of Specified Training/Assistance	100.0% (1)	33.3% (4)	15.1% (21)
Distance from CAC to Community	0.0% (0)	33.3% (4)	36.0% (50)
Lack of Support from Tribal Leaders	100.0% (1)	16.7% (2)	22.3% (31)
No MOU/Outline Roles/Responsibility	0.0% (0)	33.3% (4)	26.6% (37)
Jurisdictional Issues	100.0% (1)	50.0% (6)	27.3% (38)
Difficulty Identifying Service Needs	100.0% (1)	58.3% (7)	33.1% (46)
Protocol Issues/Acceptance Criteria	0.0% (0)	0.0% (0)	7.2% (10)
Other	0.0% (0)	8.3% (1)	33.1% (46)

MENTAL HEALTH			
Method of Providing MH Services	N=9 Onsite: 11.1% (1) Linkage Agreements: 55.5% (5) Both: 33.3% (3)	N=107 Onsite: 20.5% (22) Linkage Agreements: 53.3% (57) Both: 26.2% (28)	N=705 Onsite: 27.5% (194) Linkage Agreements: 37.2% (262) Both: 35.3% (249)
Services Provided Onsite:	N=4	N=50	N=442
MH Assessments	50.0% (2)	80.0% (40)	79.6% (352)
Crisis Intervention	75.0% (3)	74.0% (37)	83.0% (367)
Individual Therapy	25.0% (1)	88.0% (44)	90.0% (398)
Family Therapy	25.0% (1)	58.0% (29)	63.6% (281)
Group Therapy	25.0% (1)	52.0% (26)	45.0% (199)
Reunification Therapy	0.0% (0)	16.0% (8)	18.8% (83)
Other	50.0% (2)	12.0% (6)	10.9% (48)
Population Type Served Onsite:	N=3	N=49	N=440
Victims	100.0% (3)	100.0% (49)	99.3% (437)
Non-Offending, Caregivers	100.0% (3)	79.6% (39)	84.5% (372)
Non-Offending, Abused Siblings	66.7% (2)	79.6% (39)	83.9% (369)
Non-Offending, Non-Abused Siblings	66.7% (2)	59.2% (29)	70.2% (309)
Youth w/ Sexual Behavior Problems	33.3% (1)	32.7% (16)	35.9% (158)
Adult Offenders	0.0% (0)	4.1% (2)	1.8% (8)
Other	0.0% (0)	2.0% (1)	7.7% (34)
Ages Served Onsite:	N=3	N=50	N=440
0-6 Years Old	66.7% (2)	96.0% (48)	92.5% (407)
7-12 Years Old	100.0% (3)	100.0% (50)	99.1% (436)
13-18 Years Old	100.0% (3)	98.0% (49)	98.6% (434)
Greater than 18 Years Old	33.3% (1)	40.0% (20)	47.3% (208)

MENTAL HEALTH	Massachusetts	Regional	National
Funding Sources for Onsite MH Services:	N=2	N=48	N=435
Fee-for-Service (Out of Pocket, any portion)	0.0% (0)	12.5% (6)	9.0% (39)
Medicaid/Medi-Gap State Insurance	50.0% (1)	31.3% (15)	30.1% (131)
Private Insurance	50.0% (1)	31.3% (15)	24.8% (108)
State/Attorney General Victim Service Funds	50.0% (1)	20.8% (10)	18.4% (80)
Victim of Crime Grant Funds (VOCA)	100.0% (2)	50.0% (24)	58.2% (253)
Other Grant Funding – Federal	50.0% (1)	25.0% (12)	17.7% (77)
Other Grant Funding – State/Local	50.0% (1)	56.3% (27)	42.3% (184)
Grant Funding – Private Organization/Foundations	100.0% (2)	37.5% (18)	35.2% (153)
Law Enforcement	0.0% (0)	4.2% (2)	1.1% (5)
Child Welfare Agency	50.0% (1)	22.9% (11)	7.4% (32)
Fundraising/Philanthropy	100.0% (2)	35.4% (17)	35.9% (156)
Mental Health Center Offers MH Provider at No Cost to CAC	0.0% (0)	14.6% (7)	11.3% (49)
Volunteer Service by Provider	0.0% (0)	0.0% (0)	3.7% (16)
Other	0.0% (0)	4.2% (2)	10.8% (47)
Out-of Pocket Family Expense, if any	N=0 -	N=5 \$63.00	N=26 \$82.75
% Using MH Assessments	N=9 22.2% (2)	N=108 55.6% (60)	N=709 66.7% (473)
Average # of MH Assessments Used of Those Utilizing Any	N=2 2.50	N=60 2.50	N=473 2.69
Assessments Utilized:	N=2	N=60	N=473
Trauma Symptom Checklist for Children (TSCC)	0.0% (0)	58.3% (35)	69.6% (329)
Trauma Symptom Checklist for Young Children (TSCYC)	0.0% (0)	43.3% (26)	52.0% (246)
Child Sexual Behavior Inventory (CSBI)	0.0% (0)	21.7% (13)	28.1% (133)
Mood and Feelings Questionnaire (MFQ)	50.0% (1)	18.3% (11)	14.8% (70)
Child PTSD Symptom Scale (CPSS)	50.0% (1)	41.7% (25)	33.0% (156)
Strengths and Difficulties Questionnaire (SDQ)	0.0% (0)	10.0% (6)	11.4% (54)
UCLA PTSD Reaction Index	50.0% (1)	26.7% (16)	34.7% (164)
Other	100.0% (2)	30.0% (18)	25.6% (121)
Barriers to Using Assessment Tools: N = CENTERS INDICATING “NONE OF THE ABOVE” FOR ASSESSMENT TOOLS LISTED ABOVE	N=6	N=38	N=190
Unsure What Tools to Use	0.0% (0)	15.8% (6)	13.7% (26)
Length of Assessments	0.0% (0)	0.0% (0)	3.2% (6)
No Trained Clinicians for Trauma Assessment	16.7% (1)	52.6% (20)	53.2% (101)
Cost of Assessment Forms	16.7% (1)	7.9% (3)	11.1% (21)
Other	83.3% (5)	44.7% (17)	45.8% (87)
% Using Evidence-Based MH Treatments	N=9 33.3% (3)	N=108 71.3% (77)	N=709 75.3% (534)
Average # of Evidence-Based MH Treatments Used of Those Utilizing Any	N=3 1.33	N=77 2.14	N=534 2.08
Evidence-Based MH Treatments:	N=3	N=77	N=534
Trauma-Focused Cognitive Behavioral Therapy (TF-CBT)	66.7% (2)	92.2% (71)	96.4% (515)
Child and Family Traumatic Stress Intervention (CFTSI)	33.3% (1)	31.2% (24)	17.8% (95)
Children with Sexual Behavior Problems – Cognitive Behavioral Therapy (CSBP-CBT)	33.3% (1)	19.5% (15)	16.5% (88)
Parent-Child Interaction Therapy (PCIT)	0.0% (0)	11.7% (9)	22.3% (119)
Alternatives for Families – Cognitive Behavioral Therapy (AF-CBT)	0.0% (0)	5.2% (4)	7.7% (41)
Child-Parent Psychotherapy (CPP)	0.0% (0)	15.6% (12)	12.0% (64)
Eye Movement Desensitization and Reprocessing (EMDR)	0.0% (0)	24.7% (19)	22.3% (119)
Other	0.0% (0)	13.0% (10)	12.5% (67)

MENTAL HEALTH	Massachusetts	Regional	National
Barriers to Mental Health Services:	N=8	N=103	N=680
No Service Barriers Experienced	25.0% (2)	18.4% (19)	16.3% (111)
Any Service Barrier Experienced	75.0% (6)	81.6% (84)	83.7% (569)
	N=6	N=84	N=569
Identification/Screening Barriers	33.3% (2)	15.5% (13)	9.1% (52)
Legislative Barriers	16.7% (1)	2.4% (2)	2.3% (13)
Funding Barriers	33.3% (2)	51.2% (43)	49.9% (284)
Lack Support from Partner Agencies	33.3% (2)	13.1% (11)	7.4% (42)
Lack of Specified Training/Assistance	50.0% (3)	25.0% (21)	16.5% (94)
Low Availability Qualified MH Provider	66.7% (4)	38.1% (32)	28.6% (163)
Few Quality Community MH Services	0.0% (0)	14.3% (12)	9.3% (53)
Practical Barriers for Clients (Location,etc.)	16.7% (1)	39.3% (33)	41.3% (235)
Language Barriers for Clients	0.0% (0)	15.5% (13)	19.2% (109)
Other Client Barriers (Follow-up,etc)	16.7% (1)	34.5% (29)	36.0% (205)
Other	33.3% (2)	14.3% (12)	15.1% (86)

*Centers were only included in this section if they submitted statistics to NCA on the number of children served in 2015 AND annual budget information was available in NCA's membership database (provided through NCA's member profile platform or through other documentation available to NCA).

**All NCA members as of July 6, 2016 were invited to participate in the 2016 NCA Member Census. Responses from centers are included in this section if they submitted a complete census survey by the final closing date of October 3, 2016. Additional surveys and/or updated information submitted after October 3, 2016 is not included. As each item and section on the survey was voluntary, the total number of centers responding on each item may be lower than the total N.

***United States Census Bureau:
 Massachusetts: <http://www.census.gov/quickfacts/table/PST045215/25>
 National: <https://www.census.gov/quickfacts/table/PST045215/00>